# Accounting for Fatigue in Systems Design and Operations: Issues and Opportunities

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- Rationale for multivariate assessment strategy
  - Fatigue, workload and stress all have multiple components
- Components of acute subjective stress and fatigue
  - 3-D model of task stress (Matthews et al., 2002)
  - Application to performance prediction in UAV simulation
- Combining psychophysiology and subjective assessment
  - Multiple facets of workload response
  - Physiological and subjective predictors of performance in UGV simulation
- Implications



### **Facets of Fatigue**

- Taxonomy of dimensions of fatigue (Matthews et al., 2012)
- Focus on acute, task-induced fatigue and individual differences in performance





### Stress and Fatigue in Autonomous Vehicle Operation

- Task factors
  - Overload and underload
  - Poor interface design
  - Temporal: prolonged monitoring during ISR operations (vigilance)
- Increasing autonomy
  - Vehicle as 'team-mate'
  - Automation monitoring as a major operator function







#### Subjective Stress: Three Factor Model (Matthews et al., 2002; Matthews, 2016)

Task Engagement Distress Worry Self-consciousness Principal **Energetic arousal** Tense arousal Low self-esteem scales Motivation (Intrinsic) Low hedonic tone Low confidence Cog. Interference Motivation (Success) Concentration (task-related)

 General framework for understanding stress and fatigue in performance contexts

Cog. Interference

(personal)

- Measurement with Dundee Stress State Questionnaire (DSSQ)
- Fatigue as low task engagement: tiredness, apathy, distractibility
- Only partial overlap with physiological metrics



- Task engagement predicts performance of demanding visual attentional tasks in multiple studies (e.g., Shaw et al., 2010)
  - e.g., vigilance, visual search, change detection, facial processing
  - Task engagement as a marker for attentional resource availability
  - Predicts across fatiguing and non-fatiguing tasks
- Engagement as a mediator of stressor effects
  - Effects of jet engine noise on vigilance (Helton et al., 2009)
  - Effects of cold infection on vigilance
    Matthews et al. (2016)





## Workload Assessment: Subjective vs. Physio

- Workload is expressed by complex patterns of physiological response
- Dissociated from subjective workload

Study	Task or Manipulation	NASA-TLX effect (points)	Metrics for elevated workload (expected)	Metrics for reduced workload (unexpected)
UGV simulation	Change detection (vs. threat detection)	16.1	Lower HRV, higher rSO <sub>2</sub> (fNIR), higher frontal theta, higher ICA	
UGV simulation	Dual-task (vs. single task)	10.0	Shorter fixation duration	
NPP simulation	Detection (vs. other tasks)	4.9	Higher rSO <sub>2</sub> (fNIR)	Lower beta, gamma Lower heart rate Higher alpha
UAV simulation	Cognitive load (vs. low cog. load)	16.7	Higher beta Higher gamma	Higher HRV



- Loss of task engagement is accompanied by:
  - Declining cerebral bloodflow velocity (CBFV)
  - Changes in cognitive processing (appraisal and coping)
  - Loss of performance
  - Example data from driving (Saxby et al., 2013; Reinerman et al., 2008)





#### Performance Prediction: Latent Factor Model (Matthews et al., 2010)







- High workload tasks reliably induce distress
  - Response to vigilance typically combines low task engagement and high distress
  - Distress correlates at ~.5 with NASA TLX workload
- Distress correlates negatively with performance requiring multi-tasking and divided attention
  - e.g., working memory (OSPAN)
- Multivariate modeling of distress (Matthews & Campbell, 2010)
  - State variation matches working memory variation





# Multi-UAV Simulation: Adaptive Levels of Autonomy (Lin et al., 2015)

- Collaboration with AFRL (Gloria Calhoun, Greg Funke)
- UCF funding from AFOSR Trust and Influence program
- Aims
  - Investigate impact of task load on performance, subjective stress, and reliance on automation
  - Investigate impact of automation characteristics (LOA, reliability)
  - Investigate predictors of performance
  - Manipulations of task load





# Method

- Participants
  - 101 UCF students (43 men, 58 women); mean age = 18.95 years
- Design
  - Manipulations of task load (and level of automation)
- Procedure
  - Pre-test questionnaires, including stress state
  - Training (about 30 min)
  - Main task (60 min)
  - Post-task workload and stress



### Adaptive Levels of Autonomy (ALOA) Simulation



- Multiple sub-tasks on two displays (Calhoun et al., 2011)
- ISR (signal detection) tasks embedded for primary performance assessment
- Automation manipulated for signal detection (weapon release, image analysis)
- Selected tasks used to manipulate workload



- Higher distress and workload (TLX) under high task load
  - Manipulation working as intended





### Stress State and WR/IM Performance - In High Task Load Condition

	In	nage Analys	sis	Weapon Release			
	Distress Engagement		Worry	Distress	Engagement	Worry	
Accuracy	33*	.14	29*	41**	.20	17	
Reliance	16	.04	24	09	01	20	
Neglect	.33*	41**	.25	.41**	31*	.18	
*P<.05, **P<.01							

- Distress most damaging element of state
  - Due to multi-tasking requirement
- Low task engagement (fatigue) associated with neglect



### **Stress and Workload in UGVs**

(Matthews et al., 2015; in press)

- MIX Sim: Remote operation of UGV for ISR
- Physio: Measurement of multiple workload responses
- Aims
  - Is there a unitary physiological workload/stress response?
  - How does stress response correlate with attention and performance?



### **UGV: MIX Simulation**

• MIX testbed: Simulation of OCU of UGV (Taylor et al., 2013)



Task type:

 Change Detection (CD) is higher workload than Threat Detection (TD)

#### Dual-tasking:

 Dual vs. single task performance

Event rate:

Calibrated for each task



# Method

- Participants: 85 M, 66 F. Mean age = 19.57
- Design
  - Within-subjects: completion of four task scenarios varying in workload
  - Three event rates, varied within scenario

Scenario 1	Scenario 2	Scenario 3	Scenario 4
Change Detection	Change Detection + Threat Detection at constant rate	Threat Detection	Threat Detection + Change Detection at constant rate

- Psychophysiology: 5 min baseline + continuous monitoring
- Workload: NASA-TLX after each task condition (x12)
- Stress state: DSSQ after each task condition (x12)



• Simultaneous recording of multiple metrics

Response system	Metrics
Electrocardiogram (ECG: Mulder, 1992)	Mean heart rate (HR)
	Heart rate variability (HRV)
Electroencephalogram (EEG: Borghini et al.,	Frontal theta
2012; Gevins & Smith, 2003)	Alpha
	Beta
Transcranial Doppler Sonography (TCD:	Cerebral bloodflow velocity (CBFV) in medial
Warm, Tripp, Matthews & Helton, 2012)	cerebral arteries (bilateral)
Functional Near Infra-Red (fNIR: Warm et	Regional cerebral oxygen saturation (rSO <sub>2</sub> ) in
al., 2012)	prefrontal cortex (bilateral)
Oculometric indices (Jacob & Karn, 2003;	Duration of fixations
Marshall, 2002)	
	Pupillometric Index of cognitive activity (ICA)
Subjective (Hart & Staveland, 1988)	NASA-TLX overall score



### **Results: Metric Correlations**

	ECG IBI	ECG HRV	EEG Theta	EEG Alpha	EEG Beta	CBFV Left	CBFV Right	rSO₂ Left	rSO₂ Right	Eye Fix. Duration	Eye ICA	NASA- TLX
ECG IBI	-	.53**	29**	14	24**	.01	15	01	.01	.10	.06	02
ECG HRV		-	09	16	.12	.01	09	02	01	06	.05	.11
EEG Theta			-	.68**	.65**	.14	.16	13	13	.05	02	.14
EEG Alpha				-	.36**	.18*	.21*	10	11	01	04	.19*
EEG Beta					-	.17	.15	03	06	.06	.09	.05
CBFV Left						-	.61**	10	.00	02	.02	01
CBFV Right							-	.03	01	.01	.00	08
rSO <sub>2</sub> Left								-	.68**	.06	08	06
rSO <sub>2</sub> Right									-	.02	.03	01
Eye Fix. Duration										-	34**	02
Eye ICA											-	.03
p < .05, * *p <	< .01.											



- Correlations across sensor systems mostly zero
  - ECG IBI vs. EEG theta (r = -.29, p < .01) and beta (r = -.24, p < .01)
  - EEG alpha vs. left (r = .18, p < .05) and right (r = .21, p < .05) CBFV.
- Five factors defined by sensor system:

	Factor							
	1 (EEG)	2 (fNIR)	3 (TCD)	4 (Eye)	5 (ECG)			
ECG IBI	20	.02	.02	.06	.80			
ECG HRV	.14	02	03	08	.91			
EEG Theta	.90	06	03	.04	10			
EEG Alpha	.83	02	.05	.05	.23			
EEG Beta	.73	.08	.03	08	18			
CBFV Left	01	04	.91	03	.05			
CBFV Right	.02	.03	.89	.03	07			
rSO <sub>2</sub> Left	.01	.90	03	.07	02			
rSO <sub>2</sub> Right	01	.91	.02	06	.03			
Eye Fixation Duration	.06	.04	01	.81	.04			
Eye ICA	.04	.03	01	82	.06			



- All measures averaged across condition
- ECG, EEG and eye fixation duration as physio correlates
- Low distress and worry, high engagement as DSSQ correlates
- Regression models: Physio and subjective state predict independently

	ECG	EEG		Eye	DSSQ		
	HRV	Alpha	Beta	Fix. Dur.	Dist.	Eng.	Worry
Change Detection	258**	149	259**	.262**	392**	.451**	302**
Threat Detection	074	172*	154	.161	214**	.280**	247**
Workload (TLX)	.112	.144	.190**	024	.611**	167*	.080

Note: \*p < .05, \*\*p < .01



- No unitary physio response
- Physio and subjective responses dissociate
- No single metric adequately captures response
- Multiple predictors of performance
  - Subjective state and physic independently predictive
- Multivariate assessment needed for system evaluation



- Evaluating system design requires multiple metrics for workload, stress and fatigue
- Physio and subjective assessments are both diagnostic of performance issues
  - Neither easily substitutes for the other
  - Dimensions critical for performance vary across domains and vary with cognitive demands
- Physio analogues for task engagement critical for operator diagnostic monitoring
- Evaluation of operator response pattern may guide selection and training